

# <u> ARTICLE – 27 May 2021</u>

## HOW TO RENEW YOUR ASYLUM PERMITS AND REFUGEE STATUSES ON LINE

#### STEP 1

a. Send an email to DTRRC.Extensions22@dha.gov.za if you are renewing an asylum permit

b. Send an email to DTRRC.Extensions24@dha.gov.za if you are renewing a refugee status

#### STEP 2

a. Wait for an email from the Department of Home Affairs and follow the given instructions which includes:

-completing a short form, signing it either digitally or printing, signing and scanning it -Scanning your previous/ expired permit

-providing you telephone number, email address and residential address

### STEP 3

-Reply to the Department of Home Affairs email by submitting the information requested documents in Step 2

- After submitting, wait for another email from the Department of Home Affairs that comes with either a permit extension or a referral letter requesting further information and / or that you should visit the RRO where your file is.

#### NB// THIS IS A FREE SERVICE

For more information, contact:

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