



CoRMSA

**Consortium for
Refugees and Migrants
in South Africa**

**GUIDE TO SERVICES
FOR REFUGEES AND MIGRANTS IN
SOUTH AFRICA**

2011

INTRODUCTION	4
HOW TO USE THIS GUIDE	4
THE CONSORTIUM FOR REFUGEES AND MIGRANTS IN SOUTH AFRICA.....	6
NATIONAL EMERGENCY AND HELP LINES.....	8
NATIONAL OFFICES	9
<i>Government</i>	<i>9</i>
<i>International Organisations.....</i>	<i>10</i>
<i>National Non-Governmental Organisations.....</i>	<i>11</i>
<i>Statutory Bodies.....</i>	<i>12</i>
GAUTENG.....	15
JOHANNESBURG	15
<i>Governmental Service Providers</i>	<i>15</i>
<i>Legal Services</i>	<i>16</i>
<i>Basic Needs Service Providers</i>	<i>19</i>
<i>Psycho-Social Counselling Services</i>	<i>22</i>
<i>Shelters.....</i>	<i>24</i>
<i>Soup Kitchens.....</i>	<i>26</i>
<i>Public Health Facilities.....</i>	<i>26</i>
PRETORIA.....	27
<i>Governmental Service Providers</i>	<i>27</i>
<i>Legal Service Providers.....</i>	<i>28</i>
<i>Basic Needs Service Providers</i>	<i>28</i>
<i>Psycho-Social Counselling Services</i>	<i>29</i>
<i>Shelters.....</i>	<i>30</i>
<i>Soup Kitchens.....</i>	<i>30</i>
<i>Public Health Facilities.....</i>	<i>31</i>
WESTERN CAPE.....	32
<i>Governmental Service Providers</i>	<i>32</i>
<i>Statutory Bodies.....</i>	<i>32</i>
<i>Legal Services</i>	<i>33</i>
<i>Basic Needs and Shelters.....</i>	<i>36</i>
<i>Education and Skills Training</i>	<i>38</i>
<i>Psycho-Social Counselling Services</i>	<i>40</i>
<i>Public Health Facilities.....</i>	<i>40</i>
KWAZULU-NATAL	41
<i>Governmental Service Providers</i>	<i>41</i>
<i>Statutory Bodies.....</i>	<i>41</i>
<i>Legal Services</i>	<i>42</i>
<i>Basic Needs Service Providers</i>	<i>45</i>
<i>Psycho-Social Counselling</i>	<i>46</i>
EASTERN CAPE.....	47
<i>Governmental Service Providers</i>	<i>47</i>
<i>Statutory Bodies.....</i>	<i>47</i>
<i>Legal Services</i>	<i>48</i>
<i>Basic Needs Service Providers</i>	<i>50</i>
<i>Shelter.....</i>	<i>51</i>
<i>Psycho-Social Support Services.....</i>	<i>51</i>
LIMPOPO	53
<i>International Organisations.....</i>	<i>53</i>
<i>Statutory Bodies.....</i>	<i>53</i>
<i>Governmental Service Providers</i>	<i>54</i>

<i>Legal Service Providers</i>	54
<i>Basic Needs Service Providers</i>	56
MPUMALANGA	58
<i>Governmental Service Providers</i>	58
<i>Statutory Bodies</i>	58
<i>Legal Service Providers</i>	58
<i>Psycho-Social Support Services</i>	59
NORTHERN CAPE	60
<i>Governmental Service Providers</i>	60
<i>Statutory Bodies</i>	60
<i>Legal Service Providers</i>	60
NORTH WEST	62
<i>Governmental Service Providers</i>	62
<i>Statutory Bodies</i>	62
<i>Legal Service Providers</i>	62
FREE STATE	65
<i>Governmental Service Providers</i>	65
<i>Statutory Bodies</i>	65
<i>Legal Service Providers</i>	65
<i>Basic Needs Service Providers</i>	66
<i>Psycho-Social Counselling</i>	66
QUICK REFERENCE TO USEFUL WEBSITES	67

INTRODUCTION

Welcome to the 2011 edition of the Consortium for Refugees and Migrants in South Africa (CoRMSA) Service Directory. The aim of this Service Directory is to provide immigrants and refugees as well as organisations working with immigrants and refugees with a quick reference directory of government departments, statutory bodies, international organisations and non-governmental organisations that provide services to immigrants and refugees. This directory is not exhaustive and many community organisations that engage in advocacy or facilitate networking are not listed. The primary criterion for selecting the organisations to be listed is whether they provided direct services to immigrants and refugees. CoRMSA will list additional organisations on its website.

The directory lists the contact details of each organisation and services provided by them. The directory is divided into geographical areas according to the provinces in South Africa in which the organisation operates. Some provinces do not currently have specialist organisations dealing with immigrants and where this is the case we have listed the general human rights and government organisations in that province. If you are aware of additional organisations providing direct services to refugees and migrants, please email their details to communications@cornsa.org.za or info@cornsa.org.za.

HOW TO USE THIS GUIDE

CoRMSA has used several categories in order to facilitate recognition of the organisations legal status and function. In order to assist newly-arrived migrants who may use this directory the categories are explained below:

Government Departments

Organisations referred to in this section are administrative offices of the government. In terms of the law of South Africa they are mandated to serve all people in the Republic and have to give you a fair hearing on your case. The main departments that are listed in this directory are those that migrants frequently access in their daily lives in South Africa. The national and some provincial offices details are provided. Most of the departments have offices in all cities of South Africa and should you be in a town that is not listed (e.g. if you are looking for the Home Affairs office in Middelburg) you could call the provincial office to access further details. Most details are also posted on the specific departmental websites of each government department.

The Department of Home Affairs is tasked with helping migrants on issues related to their legal status, marriage, and birth and death registration in this country. Immigrants wishing to apply for asylum may only do so at a Refugee Reception Office. There are currently Refugee Reception Offices in Johannesburg, Pretoria, Cape Town, Durban, Port Elizabeth and Musina. If you wanted to apply for any other type of residence permit you would generally approach one of the regional offices. If you wanted to register the

birth of a child you could approach any district or service office of the department who would be obliged to register the birth and issue a birth certificate. For this reason general offices as well as Refugee Reception Offices are listed.

The Department of Social Development is obligated to assist all people in need of social relief in this country. Immigrants would access their services if they need social grants (the availability of grants depends on your legal status) or if they are aware of an unaccompanied minor that needs foster care and wish the Department to assist etc.

The Department of Health is obligated to provide medical assistance and treatment to poor people in the country. It cannot turn anyone away in the case of a life-threatening emergency. In terms of other medical treatment it is also obliged to render services to foreigners and locals. If you are a foreigner who has a work permit or study permit for example the government hospitals may ask you to pay a higher fee that is charged to foreigners. However, if you are an asylum seekers or refugee with or WITHOUT documentation the hospital is obliged to charge you the lower fee that they would normally request from citizens in terms of the revenue directive of the Department of Health that was issued in September 2007.

Statutory Bodies

These organisations have been formed through an Act of parliament and have very specific tasks. For example the Commission for Conciliation, Mediation and Arbitration (CCMA) assists in hearing matters between employers and employees and making a determination on issues such as unfair dismissals or short pay. The South African Human Rights Commission was set up through the Constitution of South Africa and is tasked with monitoring human rights, assisting people on legal matters when their rights have been violated and holding inquiries when a persistent violation occurs. Some of these organisations are also set up to assist in monitoring if a specific governmental agency is doing their work effectively.

International Organisations

These organisations may be intergovernmental organisations or international non-governmental organisations that assist people on specialised issues. Examples of the most relevant ones in the immigration field are International Organisation for Migration (IOM), United Nations High Commission for Refugees (UNHCR) and the United Nations Children's Fund (UNICEF).

Non-Governmental Organisations

These are organisations that exist as not-for-profit organisations and usually help with very specific issues. Because most organisations have limited funds they may not always be in a position to offer you the benefit as stated in this directory. Their services may expand or contract given their current financial status. NGOs provide a variety of services:

- Legal: these organisations can assist you in knowing or fighting for your legal rights in South Africa
- Psycho-social: these organisations can provide psychological counselling if you are stressed or have suffered a trauma.
- Shelter: these organisations may be able to help with providing accommodation in South Africa. NOTE some places charge fees.
- Soup Kitchens: these are usually run by churches on specific days for specific meals.
- Skills training or others: these organisations assist with training in specific skills or providing micro loans to assist immigrants in setting up their own businesses.

As far as possible we have tried to indicate the services offered in order to avoid people wasting resources in visiting the wrong organisation.

We would ask anyone using this directory to respect the above conditions and those listed under each organisation in the directory. In order to render an effective service many organisations limit the consultation times or criteria for services. If you do not fit these criteria please respect the organisations' parameters and ask if they can refer you to an organisation that could assist you.

CoRMSA has listed these organisations as a means to facilitate networking and referrals to the organisations. CoRMSA does not take responsibility in any way whatsoever for the responses of organisations listed in this directory. CoRMSA will aim to keep this directory updated on its website at regular intervals but please note most organisations change details over time. The details provided here have been updated in February 2009.

THE CONSORTIUM FOR REFUGEES AND MIGRANTS IN SOUTH AFRICA

The Consortium for Refugees and Migrants in South Africa (CoRMSA), formerly known as the National Consortium for Refugee Affairs, is the national network of organisations working with refugees and migrants in South Africa. CoRMSA is tasked with promoting and protecting refugee and migrant rights. It is comprised of member organisations including legal practitioners, research units, and refugee and migrant communities.

The Consortium's mandate involves strengthening the partnerships between refugee and migrant service providers to provide improved co-ordination of activities. This includes developing working relationships with other concerned organisations to provide an effective forum for advocacy and action.

The Consortium liaises with government and other stakeholders to keep them informed of the views of its members. The Consortium also provides a centralised referral system for the media and other practitioners through which it can refer those dealing with specific aspects of the sector to the organisations and individuals most qualified to assist. For more information, please go to www.cormsa.org.za.

Current members of CoRMSA are:

- African Centre for Migration and Society, Wits University
- Amnesty International
- The Black Sash
- The Centre for the Study of Violence and Reconciliation
- Christians for Peace in Africa
- The Coordinating Body of Refugee Communities
- Durban Refugee Service Providers Network
- Jesuit Refugee Service
- Lawyers for Human Rights
- Musina Legal Advice Office
- Refugee Children's Project
- Refugee Ministries Centre
- Refugee Pastoral Care
- Refugee Social Services
- Scalabrini Centre of Cape Town
- Sonke Gender Justice
- South African Red Cross Society
- Tutumike (Cape Town service providers network)
- UCT Law Clinic
- Wits Law Clinic
- Unity for Tertiary Refugee Students

CoRMSA can be contacted at:

5th Floor Braamfontein Centre

23 Jorrisen Street

Braamfontein 2001

Tel: 011 403 7560

info@cornsa.org.za

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NATIONAL EMERGENCY AND HELP LINES

Ambulance	10177
Fire Brigade	10177
Police Emergency	10111
Women Abuse Helpline	0800 150 150
Childline	0800 055 555
AIDS Helpline	0800 012 322
AIDS Hotline	0800 110 605
National Network on Violence against Women	012 348 1234 011 838 0411
Be Court Wise	083 22 99 440
United Nations High Commissioner for Refugees	012 338 5302
Cancer Helpline	0800 22 66 22
DHA Assistance Hotline	0800 60 11 90
DHA Counter-Corruption Line	0800 701 701
LoveLife	0800 121 900
LifeLine Counselling Service	0861 322 322
Commission for Conciliation, Mediation and Arbitration	0861 16 16 16

NATIONAL OFFICES

Government

Department of Home Affairs - Ministry of Home Affairs

Physical Address: 2nd Floor Executive Block
Corner Maggs and Petroleum Street
Waltloo
Pretoria

Postal address: Private Bag X741
Pretoria
0001

Tel: (Pretoria) 012 810 8099

Fax: (Pretoria) 012 810 7312

Tel: (Cape Town) 021 465 3456

Fax: (Cape Town) 021 461 4191

Deputy Minister of Home Affairs

Tel: 012 810 8024

Fax: 012 810 7311

Director General of Home Affairs

Tel: 012 810 8038

Fax: 012 810 7307

Directorate: Refugee Affairs

Tel: 012 810 8911

Fax: 012 810 8298

Refugee Appeal Board of South Africa

Physical Address: 16th Floor Sanlam Centre
352 Corner Andries and Pretorius Street
Pretoria

Postal Address: The Secretary: Refugee Appeal Board
Pretmed Building
Private Bag X500
Pretoria
0001

Tel: 012 320 1191

Fax: 012 320 1297

Role: The Refugee Appeal Board considers appeals made against the decisions of the Refugee Status Determination Officers.

Standing Committee on Refugee Affairs

Physical Address: 16th Floor Sanlam Centre
352 Corner Andries and Pretorius Street
Pretoria

Tel: 012 320 0961

Fax: 012 320 1723

Role: Reviews manifestly unfounded decisions on asylum claims and reviews the work of status determination officers.

Department of Social Development

Physical Address: 134 Pretorius Street
HSRC Building
Pretoria

Postal Address: Private Bag X901
Pretoria, 0001

Tel: 012 312 7500/7653
Fax: 012 312 7988

Role: The government department responsible for social assistance and the care of vulnerable persons, such as unaccompanied minors.

International Organisations

United Nations High Commissioner for Refugees (UNHCR)

Physical Address: 351 corner Schoeman & Prinsloo Streets
Metro Park Building
Pretoria

Tel: 012 354 8303
Fax: 012 354 8390

Role: Assists the South African government directly and through implementing partners in providing protection to refugees and asylum seekers to find durable solutions.

United Nations Children's Fund (UNICEF)

Physical Address: 351 corner Schoeman & Prinsloo Streets
Metropark Building
Pretoria

Tel: 012 354 8200/1
Fax: 012 354 8293/4/5
Email: unicefsa@unicef.org.za

Role: Assists with support for the protection and welfare of children.

Amnesty International

Physical Address: Braamfontein Centre
11th Floor
23 Jorrisen Street
Braamfontein,
Johannesburg

Tel: 011 339 5505
Fax: 011 339 5547
Email: info@amnesty.org.za

Role: Promotes and advocates on human rights.

International Organisation for Migration (IOM)

Physical Address: 826 Government Avenue
Arcadia
Pretoria
Tel: 012 342 2789
Fax: 012 342 0932
Email: mrf-pretoria@iom.int
Role: Assists with voluntary repatriation and transportation.

International Committee for the Red Cross (ICRC)

Physical Address: 790/794 Church Street
Arcadia
Pretoria
Tel: 012 430 7335
Fax: 012 430 4471
Email: icrcpre@sn.apc.org
Role: Assists with family tracing.

National Non-Governmental Organisations**Law Society of South Africa**

Physical Address: LSSA Main Building,
145 Mears Street,
Sunnyside, Pretoria
Postal Address: P O Box 27169,
Sunnyside 0132
Docex 247, Pretoria
Tel: 012-341 2841
Fax: 012-341 1339
E-mail: liaison@lssalead.org.za
Role: Assists with the identification of attorneys who specialise in immigration and refugee law in your area.

Parliamentary Monitoring Group

Physical address: 2nd floor, Associated Magazines
21 St Johns Street
Cape Town 8001
Tel: 021 465 8885
Fax: 021 465 8887
Role: Monitors the proceedings of South African Parliamentary Committees and makes available the minutes of such proceedings.

Legal Aid Board (LAB) (Head Office)

Physical Address: 29 De Beer Street
Braamfontein
Johannesburg

Tel: 011 877 2000
Role: The LAB provides free legal services to people who cannot afford private legal assistance in South Africa through its offices in every region.

African Centre for Migration and Society

Physical address: Room 6, South West Engineering Building,
East Campus
School of Social Sciences
University of Witwatersrand
Tel: 011 717 4033
Fax: 011 717 4040
Email: info@migration.org.za
Role: An academic programme on forced migration.

Jesuit Refugee Services Regional Head Office

Physical Address: JRS Regional Office
276 Main Street
Belgravia, 2094
Tel: 011 614 6077 or 011 618 3404
Contact Email: southern.africa@jrs.net
Role: The regional office does not provide direct services to refugees but coordinates all the work of the JRS offices in the region.

Family and Marriage Society (FAMSA)

Physical Address: 15 Pascoe Avenue
Kempton Park
Gauteng
Tel: 011 975 7107
Fax: 011 975 7108
Services: Family and marital counselling.

Statutory Bodies

South African Human Rights Commission - Johannesburg

Physical Address: 33 Hoofd Street
Braampark Forum 3
Braamfontein, 2198
Johannesburg
Tel: 011 877 3750
Fax: 011 877 3750
Role: Addresses human rights violations and seeks redress for such violations through monitoring, advocacy, and education and training.

The Public Protector

Physical Address: Public Protector House

Hillcrest Office Park,
175 Lunnon Street,
Hillcrest,
Pretoria
Postal address: Private Bag X677,
Pretoria 0083
Tel: 012 366 7000
Toll-free: 0800 112 040
Fax: 012 362 3473 / 086 575 3292
Role: Receives and investigates complaints from the public against government agencies or officials, and has the power to recommend corrective action and to issue reports.

Commission on Gender Equality

Physical Address: 2 Kotze Street
Women's Jail
Constitution Hill
Braamfontein, Johannesburg
Postal Address: PO Box 32175
Braamfontein, 2017
Tel: 011 403 7182
Fax: 011 403 7188
E-mail: cgeinfo@cge.org.za
Role: Promotes gender equality and makes recommendations on any laws and policy which affects gender equality.

Commission for Conciliation, Mediation and Arbitration

(1) Physical Address: CCMA National Office
28 Harrison Street
Johannesburg 2001
Postal Address: Private Bag X94,
Marshalltown 2107
Tel: 011 377 6650/6600
Tel: (Hotline) 011 834 7351
Email: info@ccma.org.za
(2) Physical address: CCMA House
127 corner Fox & Eloff Streets
Next to Ghandi Sqaure
Tel: 011 220 5000
Fax: 011 220 5101/2/3/4/5
Role: Advises on labour rights and codes of good practice in terms of the Labour Relations Act, and mediates in labour related disputes.

Independent Complaints Directorate

Physical Address: City Forum Building

Postal Address: 114 Vermeulen Street,
Pretoria
Private Bag X941
Pretoria 0001
Tel: 012 399 0000
Fax: 012 326 0408
Email: info@icd.gov.za
Website: www.icd.gov.za
Role: Investigates rights violations by the police.

Gauteng Rental Housing Tribunal

Physical Address: 1066 Old Mutual Building,
35 Pritchard Street, Johannesburg
Tel: 011 630 5035
Fax: 086 513 2194
Tollfree: 0800 046 873
Role: Deals with all types of illegal or unfair practices
relating to the landlord/tenant relationship.

South African Qualifications Authority

Physical Address: Hatfield Forum West
1067 Arcadia Street, Hatfield
Pretoria
Postal Address: Postnet Suite 248
Private Bag X06
Waterkloof, 0145
Tel: 012 431-5000
Fax: 012 431 5039
Helpdesk: 086 010 3188
Role: Provides information regarding the evaluation of
foreign qualifications.

GAUTENG

JOHANNESBURG

Governmental Service Providers

Department of Home Affairs Refugee Reception Office (Crown Mines)

Physical Address: 19 Planet Avenue
Crown Mines
Johannesburg
Tel: 011 435 3218
Fax: 011 226 4603/02
Email: Florencia.Belvedere@dha.gov.za
Service: Home Affairs office that must accept all applications for asylum in Johannesburg.

Department of Home Affairs (Johannesburg Regional Office)

Physical Address: New Government Building
Corner Harrison and Plein Street
Tel: 011 639 4000
Fax: 011 834 6623

Department of Home Affairs (OR Tambo International Airport Port Control)

Tel: 011 975 1516/0765
Fax: 011 390 1015

Lindela Repatriation Centre (Home Affairs)

Physical Address: 10 Tom Muller Road
Krugersdorp West
Tel: 011 662 0500
Fax: 011 660 1305 or 011 665 5522
Email contacts: Mr George Masanabo (Deputy Director: Lindela Holding Facility) – george.masanabo@dha.gov.za
Mr Makgabo Kekana (Assistant Manager: Facility Management) – makgabo.kekana@dha.gov.za
Ms Connie Buys (Control Immigration Officer: Facility Management) – connie.buys@dha.gov.za

Department of Social Development

Physical Address: Thusanong Building
69 Commissioner Street
Johannesburg
Tel: 011 355 7687/7977/7878
Fax: 011 355 7694/7753

Johannesburg Family Court

Physical Address: 15 Market Street,
Johannesburg
Telephone: 011 241 6831

Service: Adjudicates on family law matters, assists in instituting divorce proceedings.

City of Joburg Migrant Help Desk

Physical Address: C J Cronje Building
80 Loveday Street
Johannesburg
Tel: 011 376 8684
Fax: 011 376 8593

Region C Office:

Physical Address: 100 Christiaan De Wet Road
Florida Park
Tel: 011 761 0270/7
Services: Assists migrants with accessing government services in Johannesburg and general advice to migrants.

Legal Services

University of Witwatersrand Law Clinic

Physical Address: 1 Jan Smuts Ave
Braamfontein
Johannesburg
Tel: 011 717 8562
Fax: 011 717 8519
Intake: Mondays from 12:00 onwards.
Service: Provides legal assistance with asylum applications, appeals and reviews in case of rejected applications and other general legal advice.

Lawyers for Human Rights (LHR)

Physical Address: Braamfontein Centre
23 Jorrisen Street
Braamfontein
Tel: 011 339 1960
Fax: 011 339 2665
Email: joburg@lhr.org.za
Intake: Monday – Thursday 08:30 -13:00 for walk-ins.
Service: Provides legal assistance regarding unlawful arrest, detention and deportation. Also provides assistance with asylum application procedures, appeals and reviews in case of rejected asylum applications.

Legal Resources Centre

Physical Address: Bram Fischer Towers,
15th and 16th Floor,
20 Albert Street,

Marshalltown,
Johannesburg
P O Box 9495,
Johannesburg 2000
Tel: 011 836 9831
Fax: 011 834 4273
Service: Assists with class action legal cases that impact on
big groups.

ProBono.org

Physical address: West Wing
1st Floor
Women's Jail
Constitution Hill
1 Kotze Street
Braamfontein
Johannesburg
Tel: 011 339 6080
Fax: 011 339 6077
Intake: Thursday morning *only* for refugee matters.
Services: A legal clearing house that puts immigrants in
touch with private lawyers etc who may take on the
matter for free.

Johannesburg Justice Centre (LAB)

Physical Address: Sedura Building
41 Fox Street
Johannesburg
Tel: 011 870 1480
Fax: 011 838 6658
Service: Provides free legal aid to people who cannot afford
private legal assistance.

Black Sash

Physical Address: 1st Floor Khotso House
25 Anderson Street
Marshalltown.
Tel: 011 834 8361/5
Fax: 011 492 1177
Email: sashgauteng@blacksash.org.za
Service: Provides paralegal assistance to help secure
grants and ensures administrative justice for
people.

Tshwaranang Legal Advocacy Centre to End Violence against Women

Physical Address: 8th Floor Braamfontein Centre
23 Jorrisen Street
Braamfontein
Tel: 011 403 4267

Fax: 011 403 8230
011 403 42 75
Email: reception@tlac.org.za
Intakes: Mon – Fri 08:30 -16:00. It is better to make an appointment.
Services: Legal counselling regarding domestic violence, rape, maintenance, custody access.

Alexandra Justice Centre (LAB)

Physical Address: 650 Louis Botha Avenue
Kew
Tel: 011 786 3603
Fax: 011 786 0862
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Benoni Justice Centre (LAB)

Physical Address: Bedford Court
23 Tom Jones Street
Benoni 1501
Tel: 011 491 1082 or 011 420 2097
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Germiston Justice Centre (LAB)

Physical Address: 9th Floor, Standard Bank Towers
President Street
Germiston
Tel: 011 842 7300
Fax: 011 825 7987
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Krugersdorp Justice Centre (LAB)

Physical Address: 3rd Floor, ABSA Building
Corner of Krugersdorp and Human Street
Krugersdorp
Tel: 011 660 2335
Fax: 011 660 2050/7979
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Soweto Justice Centre (LAB)

Physical Address: 75 Mmesi Park, Eskom centre
Roodepoort Road
Dobsonville
Tel: 011 988 9011
Fax: 011 988 8975
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Vereeniging Justice Centre (LAB)

Physical Address: 8 Jasmine Mansions
Corner of Leslie and Senator Marks Avenue
Tel: 016 421 3527
Fax: 016 421 4287
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Basic Needs Service Providers

Jesuit Refugee Services (JRS)

Physical address: 5th Floor Royal Place Building
85 Eloff Street
Johannesburg Central
Tel: 011 333 0980
Fax: 011 333 0119
Email: thabile@jrssa.co.za
Services: Referrals to hospitals and clinics, counselling to refugees infected and affected with HIV/AIDS. Small business assistance. Educational assistance for primary and secondary schools.

South African Red Cross Society

Physical address: 4th Floor Heeringcht Building
87 De Korte Street
Braamfontein
Tel: 011 339 1992
Fax: 011 339 1993
Intake: Mon – Thurs 09:00–12:00
Service: Direct humanitarian assistance, family tracing and facilitating the sending and receiving of messages from families across conflict zones.

Coordinating Body for Refugee Communities (CBRC)

Physical Address: 1st Floor, Royal Place Building
85 Eloff Street, Johannesburg
Tel: 011 333 6599
Email: refugee@cbrc.org.za
Service: Assists with access to primary and secondary education, provides orientation to immigrants arriving in South Africa, human rights campaigns, lobbying and advocacy on refugee issues and referrals to NGOs on other issues.

Refugee Ministries Centre

Physical Address: 34 Cooper Street
Cyrildene
Bruma area
Johanneburg
Tel: 011 622 8771

Email: info@refugeeministries.org.za
Service: Facilitates access to asylum offices in Johannesburg and Pretoria for vulnerable groups. Provides interpretation services and monitoring at Johannesburg and Pretoria Refugee Reception Offices and Lindela. Helps with education through the Three2Six Programme at Sacred Heart College.

Refugee Aid Organization

Physical address: 84 President Street
Markade Mall
Ground Floor
Shop No.9
Johannesburg CBD
Tel: 082 443 7445
Services: Humanitarian assistance for unaccompanied and separated children.

Refugee Children's Project

Physical Address: 11 Kerk St, corner Mooi
5th Floor Meubelsentrum Building
Johannesburg
Tel: 011 333 9266
Fax: 011 333 9266
rcpsa@rcpsa.org.za
Intake: Mon – Thurs 08:30–16:00
Service: Supports refugee children in particular. Focus on access to schools, assisting with applications for fee exemptions, debt cancellation for unpaid school fees etc. Assists with providing uniforms, stationery and provides skills training to women and teenagers. Assists with psycho-social support.

Central Methodist Church

Physical address: Corner Pritchard and Small Streets
Johannesburg
Tel: 011 333 7672
F 011 333 3254
Email: central_district@methodist.org.za
Intake: Mon–Fri 08:30–16:30 and after hours
Service: Emergency accommodation for new arrivals. Medical assistance for immigrants. Counselling to refugees infected and affected by HIV/AIDS.

Papillion Development Centre

Physical address: Corner Mabel and Lily Streets
Rosettenville

Tel: 011 435 9799
Fax: 086 610 2852
Intake: Mon–Thurs 09:00–13:00
Service: English Classes, computer training, only open to migrants who have documentation. Fee charged for these services. Distributes clothing to orphans and the poor.

Christians for Peace in Africa

Physical address: 20 corner Albert & Eloff Streets,
8th Floor, Bram Fischer Towers
Marshall Town
Johannesburg
Tel: 011 492 0836
Tel/fax: 011 492 0834
Mobile: 072 262 5302
Intakes: Daily 10.00 to 14.00 but preferably call to book for an appointment.
Services: School matters for asylum seekers and refugees, counselling, second hand clothing distribution, and other humanitarian assistance.

Southern African Women's Institute for Migration Affairs (SAWIMA)

Physical address: 513 Heeringcht Building
87 De Korte Street
Braamfontein
Tel: 011 339 3900 (office hours)
079 873 9021 or 084 097 7891
Email: sawima2003@gmail.com or
sawima2003@yahoo.com

Gift of the Givers

Physical Address: 43 Mint Road
Fordsburg
Johannesburg 2025
Tel: 011 832 1546
Fax: 011 832 1535
Email: info@giftofthegivers.org
Intake: None
Services: Disaster response and humanitarian organisation.
No direct intake - prefers liaising with NGOs.

South African National Zakaat Foundation

Physical Address: 39 Mint Road
Fordsburg
Tel: 011 834 6046
Fax: 011 833 4003
Email: jhb2@sanzaf.org.za
Intake: Welfare: 09:00 -13:00 Mon, Tues and Thurs

Services Humanitarian assistance, business skills training, bursaries. (Zakaat is a specific form of charity and only Muslims are eligible to benefit from these zakaat-based charities).

Somali Association of South Africa (Head Office)

Physical Address: 97 7th Avenue (corner of Church Street)
Mayfair
Tel: 011 839 0939
Fax: 011 837 8294
Email: info@somaliassociation.org
Website: www.somaliassociation.org (also has a list of regional offices).
Services: Information sharing, rights education, welfare coordination, rights protection.

Somali Community Board (Head office)

Physical Address: 144 Central Avenue
Mayfair
Tel/Fax: 011 837 2910
Email: info.scob@gmail.com
Services: Humanitarian assistance, welfare, assistance in accessing documentation, integration assistance.

African Diaspora Forum

Physical Address: 24 Rocky Street,
Rocky Alley
Office 17
Yeoville,
Johannesburg
Tel: 0114870269,
Fax: 0866648414,
Email: africandiasporaforum@gmail.com
Website: www.adf.org.za.

Zimbabwe Political Victims Association (ZIPOVA)

Physical Address: 114 Rissik Street
1st Floor Methodist House
Braamfontein
Tel: 072 517 6066
Services: Welfare assistance, paralegal assistance, counselling referrals.

Ivorian Community in South Africa

Physical address: 8 Frances Street
Yeoville
Johannesburg
Te,: 011 487 0885
Fax: 086 664 8414
Cell: 083 514 7367

Email: marcgbaffou@yahoo.ca
Website: www.adf.com.za

Psycho-Social Counselling Services

Centre for the Study of Violence and Reconciliation – Trauma Clinic

Physical address: 4th Floor, Braamfontein Centre
23 Jorrison Street
Braamfontein
Tel: 011 403 5102
Fax: 011 339 6785
Email: info@csvr.org.za
Intake: Mon–Thurs. 09:00–16:00 for assessment.
Services: Individual and group counselling to survivors of violence and torture. Facilitates support groups. Training workshops on complex trauma and trauma management. Specialist services for the psychiatric management of survivors of complex trauma and torture. Community outreach programmes to raise awareness on trauma.

Islamic Careline

Physical Address: 32 Dolly Rathebe Road,
Fordsburg
Tel: 011 373 8080
Fax: 011 373 8099
Email: careline@islamsa.org.za
Intake: Mon – Thurs 09:00-16:00 Fri 09:00–12:00
Services: Counselling for abused women and children, marital counselling, trauma debriefing, play therapy, HIV/AIDS counselling.
Fees: Donations preferred for face-to-face counselling

Islamic Relief South Africa

Physical address: 57 Mint Road
1st Floor
Fordsburg
Tel: 011 836 1054
Fax: 011 863 1055
Services: Support orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants.

Johannesburg Child Welfare

Physical Address: 41 Fox Street, Corner West Street,
Johannesburg
Tel: 011 298 8500
Fax: 011 298 8590
Email: director@jhbchildwelfare.org.za

Intake: Mon–Fri 08:30–16:00
Services: Counselling and therapy for abused children under the age of twelve years.

Lifeline

Physical Address: 2 The Avenue, Corner Henrietta Street, Norwood.
24 hr Crisis Line: 011 728 1347
Fax: 011 728 3497
Intake: Direct counselling by appointment only.
Services: Rape counselling for survivors and family, domestic violence counselling and trauma counselling. Face to face counselling per appointment only.
Fees: Donations accepted.

People Opposing Women Abuse (POWA)

Physical Address: Confidential
Tel: 011 642 4345/6
24 hr Crisis Line: 083 7651235 after 16h00
Fax: 011 484 3195
Email: info@powa.co.za
Services: Telephonic and individual counselling for women, legal advice and court preparation, shelters for abused women.
Fees: Donation basis.

Sonke Gender Justice Network

Physical Address: 73 corner Juta and De Beer Streets
11th Floor Pheny House
Braamfontein 2017
Tel: 011 339 3589
Fax: 011 339 6503
Email: info@genderjustice.org.za
Services: Addresses gender, HIV and health vulnerabilities through advocacy and training.

Shelters

Strabane Mercy Centre

Physical address; 98 Kerk Street
Johannesburg CBD
Tel: 011 336 2423
Fax: 011 336 2423
Fee: R5 per day
Restrictions: Only men and women over 30 years of age.

Usindiso Sanctuary

Physical address: 80 Albert Street
Marshalltown,

Johannesburg
Tel: 011 334 1143
Fax: 011 334 1206
Restrictions: For abused women - especially those with children. Capacity for 85 women.
Fee: R60 per month.

Ekhaya Overnight Shelter

Physical Address: Claim & Smith Streets
Next to Europa House & Madula Mall
Hillbrow
Tel: 011 725 6531
Fax: 011 725 6572
Email: steven@mes.org.za
Restrictions: Men and women but no children. R4 per night

Jabulani Khakibos Kids Centre

Physical Address: 1 High Street
Berea
Restrictions: For boys who have been on the streets

Bethany Shelter

Physical Address: Corner Millbourn Road and Viljoen Street
Bertrams
Tel: 011 614 3245
Fax: 011 624 2647
Email: dedwards@netactive.co.za
Restrictions: For abused women. No Fee.

The House

Physical address: 60 Olivia Road
Berea
Tel: 074 587 7060
Restrictions: For girls between 12 and 18 years only. Three month limit.

Freda Hartley Shelter for Women

Physical address: 97 Regent Street
Yeoville
Tel: 011 648 6005
Fax: 011 648 3016
Restrictions: For women only. No Fee.

Place of Refuge

Physical Address: Corner Johannesburg Road & 11th Street
La Rochelle
Tel: 011 435 2790 or 011 435 9708
Fax: 011 436 2566
Restrictions: For men and women

Bienvenue Shelter

Physical address: 36 Terrace Rd
Bertrams
Tel: 011 624 2915
Cell: 082 509 2912
Services: Shelter for newly arrived refugee women and children. Three month limit. Referrals only.

Rosebank Mercy Centre

Physical Address: 17 Sturdee Avenue
Rosebank
Tel: 011 447 4399
Restrictions: Single Men
Fee: R5 per night.

Soup Kitchens**Irene Church**

Physical Address: Corner Belt and End Street
Doornfontein

Cathedral of Christ the King

Physical Address: Saratoga Avenue
Joubert Park

Trinity Congregation Church

Physical Address: Corner Muller and Bedford Streets
Yeoville

Public Health Facilities**Coronationville Hospital**

Physical Address: Corner Fuel and Oudswarren Street,
Newclaire
Tel: 011 470 9000
Fax: 011 477 4117

Helen Joseph Hospital

Physical Address: Perth Road,
Auckland Park
Tel: 011 489 1011
Fax: 011 726 5425

Hillbrow Community Health Centre

Physical Address: Corner Smit and Klein Street,
Hillbrow
Tel: 011 720 1125

Johannesburg General Hospital

Physical Address: Jubilee Road,
Parktown
Tel: 011 488 4911
Fax: 011 643 1612

Yeoville Clinic

Physical Address: Corner Kenmere and Hopkins Street,
Yeoville
Tel: 011 648 7979
Fax: 011 4872048
Services: Family planning, pre and post HIV and STD testing
and counselling, emergency pill, social worker
available for counselling on Thursdays.

PRETORIA**Governmental Service Providers****Department of Home Affairs Refugee Reception Office (Marabastad)**

Physical address: Corner DF Malan Drive and Struben Street
Pretoria West
Tel: 012 327 3515
Fax: 012 327 5782
Services: Accepts asylum applications from SADC nationals
to help alleviate pressure at other Refugee
Reception Centres.

Tshwane Interim Refugee Reception Office (Pretoria Showgrounds)

Physical Address: 203 Soutter Street, Pretoria Showgrounds,
Pretoria
Tel: 012 306 0800
Services: Receives asylum applications in the Pretoria area.

Department of Home Affairs (Pretoria Regional Office)

Physical Address: Sentrakor Building
Pretorius Street
Pretoria
Tel: 012 324 1860/74
Fax: 012 326 8328

Pretoria Sexual Offences Court

Physical Address: Corner Schoeman and Schubert Street,
Pretoria
Tel: 012 319 4000
Fax: 012 319 4174

Legal Service Providers

Lawyers for Human Rights - Refugee Rights Project

Physical address: Kutlwanong Democracy Centre
357 Visagie Street
Pretoria

Tel: 012 320 2943/4/5
Fax: 012 320 2949
Intake: Mon – Thurs. 09:00 – 12:00 for intake.
Services: Legal assistance regarding unlawful arrest, detention and deportation, and repatriation. Assistance with asylum application procedures, appeals and reviews in case of rejected asylum applications. Advice on family reunification, relocation and resettlement.

Pretoria Justice Centre (LAB)

Physical Address: Corner Church and Paul Krugger Streets
2nd Floor FNB Building
179 Pretorius Street.
Pretoria

Tel: 012 401 9200
Fax: 012 324 1950 or 012 326 5034
Services: Provides free legal services to people who cannot afford private legal assistance.

Zimbabwe Exiles Forum

Physical Address: Kutlwanong Democracy Centre
C/O Lawyers for Human Rights
357 Visagie Street
Pretoria 0001

Tel: 012 322 6969
Mobile: 072 639 3796
Email: zimexilesforum@gmail.com
Services: Access to documentation, legal advice, human rights violation monitoring.

Basic Needs Service Providers

Refugee Aid Organization

Physical address: Corner Prinsloo and Jacob-Marie Streets
Pretoria

Tel: 012 320 3773
Fax: 012 320 7458
Email: claudia@sa-rao.org
Intake: By appointment only
Services: Humanitarian assistance for unaccompanied and separated children.

Jesuit Refugee Services (JRS)

Physical address: 485 Vermeulen Street
Arcadia, Pretoria
Tel: 012 323 3116
Fax: 012 323 3887
Email: jrspta02@mweb.co.za
Services: Referral letters to hospitals, HIV/AIDS counselling,
micro loans and grants for primary education.

Xaveri Movement

Physical Address: 140 Visagie Street
Pretoria
Tel: 012 326 5311
Fax: 012 325 3994
Website: www.xaveri.org
Services: Emergency short term accommodation assistance,
food parcels, crèche (current cost is R250 per
month), after school activities for children and
teenagers.

Psycho-Social Counselling Services

FAMSA

Physical Address: 234 Lange Street,
Brooklyn,
Pretoria
Tel: 012 4600 733
Fax: 086 610 6590
Email: famsa@absamail.co.za
Intake: By appointment only.
Services: Family and individual counselling
Fees: R180 for individual counselling, R220 for couple
counselling.

Lifeline

Physical address: 71 Watermeyer Street,
Val de Grace,
Pretoria
Tel: 012 804 1853/5916/2434
24 hrs Crisis line: 012 342 2222
Fax: 012 804 7039
Email: counsellor@lifelinepta.org.za
Services: Rape counselling for survivors and family,
domestic violence counselling. Face to face
counselling per appointment during office hours
Fees: Donations accepted

Shelters

Pam se Huis

Physical Address: 885 Botha Street
Hermanstad
Tel: 012 379 7338
Restrictions: Only old-aged persons. Fee: R700 per month

Itumeleng

Physical address: 53 Plein Street
Sunnyside
Tel: 012 343 1373
Fax: 012 344 5747
Restrictions: For street children. Boys only between the ages of 6–18 years. Maximum capacity 18 boys.

Mercy House

Physical Address: 407 Flower Street
Capital Park
Gezina
Tel: 012 329 5528
Fax: 012 329 4018
Restrictions: Only accepts referrals from a social worker. For abused women and children.

Soup Kitchens

Catholic Church

Physical Address: Corner Celliers and Jorissen Streets

Gauteng Council of Churches

Physical address: St Alban's Church
Schoeman Street
Tel: 012 323 5188
Restrictions: Food parcels once per month. Newcomers must register with the Council and present proof of asylum or refugee documents and proof of residency in Pretoria.

Roman Catholic Cathedral

Physical address: Corner Bosman and Skinner Streets

Salvation Army

Physical Address: Church Square

Public Health Facilities

Pretoria Academic Hospital

Physical Address: Corner Voortrekker Road and Dr. Savage Street,
Gezina

Tel: 012 354 1000

Pretoria West Hospital

Physical Address: Syweirde Street,
Pretoria West

Tel: 012 648 7979

WESTERN CAPE

Governmental Service Providers

Department of Home Affairs Refugee Reception Office

Physical Address: 142 Voortrekker Road
Maitland
Cape Town
Tel: 021 514 8414
Fax: 021 514 8403
Email: Richard.Sikakane@dha.gov.za
Services: Receives asylum applications in the Cape region..

Department of Home Affairs (Cape Town Regional Office)

Physical Address: Faircape Building
56 Barrack Street
Cape Town
Tel: 021 468 4503
Fax: 021 461 7686
Tel: (NIB) 021 468 4505
Fax: (NIB) 021 462 1148

Department of Home Affairs (Cape Town International Airport Port of Entry)

Tel: 021 380 5130
Fax: 021 386 2311

Department of Social Development

Physical Address: Union House
14 Queen Victoria Street
Cape Town
Tel: 021 483 3858/3765/3158/5445
Fax: 021 483 3887
Services: Provides assistance and social grants to vulnerable people.

International organizations

International Organization for Migration (IOM)

Physical address: 80 Strand Street
2nd Floor
Cape Town
Tel: 021 425 4038
Fax: 021 419 3725
Email: iomcpt@iom.int
Services: Assists with voluntary return and transportation, migration health, counter-trafficking and migration information.

United Nations High Commission for Refugees (UNHCR)

Physical address: 9-11 Green Market Square
2nd Floor Protea Assurance Building
Cape Town
Tel: 021 483 9860/2783/9859/9858
Fax: 021 483 9249
Email: kawuma@unhcr.org

Statutory Bodies

South African Human Rights Commission- Western Cape Office

Physical Address: 7th Floor ABSA Building,
132 Adderley Street,
Cape Town
Tel: 021 426 2277
Fax: 021 426 2875

Commission for Gender Equality

Physical Address: 5th Floor ABSA Building
132 Adderley Street
Cape Town
Tel: 021 426 4080/3
Fax: 021 424 0549

Independent Complaints Directorate

Physical address: Corner Mazzur & Petrusa Road
1st Floor, Fintrust Building
Bellville 7530
Cape Town
Tel: 021 941 4800
Fax: 021 949 3196

Commission for Conciliation, Mediation and Arbitration

Physical address: 78 Darling Street
Cape Town
Tel: 021 469 0111
Fax: 021 465 7193/7
Role: Assists in the event of unfair labour practices.

Legal Services

University of Cape Town (UCT) Law Clinic

Physical Address: Kramer Law School Building,
1 Stanley Road,
Middle Campus University of Cape Town,
Rondebosch
Tel: 021 650 3775 / 3551
Email: uctlawclinic@law.uct.ac.za
Intake: Mon–Wed 08h30-13h00

Services: Legal advice to refugees and asylum seekers. Assistance with appeal hearings. Conducts interviews on behalf of UNHCR in Cape Town.

Legal Resources Centre

Physical Address: Greenmarket Place
54 Shortmarket Street,
Cape Town
Tel: 021 423 8285
Hours: Mon–Fri 08h30-13h00, 14h00-16h45
Services: Legal assistance to refugees and asylum seekers in class actions or broad public interest matters.

Black Sash (Cape Town)

Physical Address: 3rd Floor, Matador Centre
62 Strand Street
Cape Town
Tel: 021 425 3417
Fax: 021 425 3423
Services: Paralegal Advice on accessing social grants, labour matters and other legal matters.

Black Sash (Knysna)

Physical Address: 9 Pitt Street
Knysna
Tel: 044 382 4458
Fax: 044 382 3615
Services: Paralegal Advice on accessing social grants, labour matters and other legal matters.

People Against Suffering, Suppression, Oppression and Poverty (PASSOP)

Physical address: 37 corner Main Road & Church Street
Wynberg,
Capetown
Tel: 021 820 4664
Fax: 086 517 6812
Email: office@passop.co.za
Website: www.passop.org.za
Services: Paralegal assistance with education, employment and health care rights. Networking assistance. Call or SMS for assistance.

Athlone Justice Centre (LAB)

Physical Address: Melofin Centre
Old Klipfontein Road
Athlone
Tel: 021 697 5252
Fax: 021 897 5316

Services: Free legal assistance for people who cannot afford private legal assistance.

Caledon Justice Centre (LAB)

Physical Address: 19 Donkan Street
Caledon

Tel: 028 212 1815

Fax: 028 212 1826

Services: Free legal assistance for people who cannot afford private legal assistance.

Cape Town Justice Centre (LAB)

Physical Address: 85 St Georges Mall
Nedbank Building
Central Cape Town

Tel: 021 426 4074

Fax: 021 426 5766

Services: Free legal assistance for people who cannot afford private legal assistance.

George Justice Centre (LAB)

Physical Address: Tommy Joubert Building
Corner Craddock and Courtenay Street.
George

Tel: 044 802 8600

Services: Free legal assistance for people who cannot afford private legal assistance.

Stellenbosch Justice Centre (LAB)

Physical Address: Eikestad Mall
2nd Floor, Room 201
Stellenbosch

Tel: 021 882 9221

Fax: 021 882 9237

Services: Free legal assistance for people who cannot afford private legal assistance.

Vredendal Justice Centre (LAB)

Physical Address: 9 Dorp Street
Vredendal

Tel: 027 201 1030

Fax: 027 213 2627

Services: Free legal assistance for people who cannot afford private legal assistance.

Worcester Justice Centre (LAB)

Physical Address: 1st Floor, Nedbank Building
Corner High and Stockenström Street
Worcester

Tel: 023 348 4040

Fax: 023 348 4051
Services: Free legal assistance for people who cannot afford private legal assistance.

Lawyers for Human Rights (Stellenbosch)

Physical Address: 1st Floor, Adam Tas Business Centre
Tenant Ville
Stellenbosch
Tel: 021 887 1003
Fax: 021 883 3302
Services: Legal assistance on farm workers issues. Will facilitate migrants' issues by assisting in contacting LHR in Pretoria or Johannesburg.

Basic Needs and Shelters

Cape Town Refugee Centre

Physical Address: F12 1st Floor Wynberg Centre,
123 Main Road,
Wynberg
Tel: 021 762 9670
Fax: 021 761 2294
Intake: Mon and Tues 09:00 -12:00. Thurs by appointment.
Services: Food and accommodation, medical assistance, assistance to pregnant women and women with infants, assistance with accessing schools and assistance for unaccompanied minors.

Catholic Welfare and Development (CWD) - *Bonne Esperance Shelter for Women and Children*

Physical Address: No. 4 Lower Ottery Road,
Philippi
Tel: 021 691 8664
Fax: 021 691 8665
Intake: By referral from other NGO's only. No walk-ins!
Services: Limited assistance with food, accommodation and clothing; Daycare and after-school care for children;
Skills training: language classes, basic business and computer skills; referral from Cape Town Refugee Centre required.

Scalabrini Centre of Cape Town

Physical Address: 47 Commercial Street
Cape Town
Tel: 021 465 6433
Fax: 021 465 6317
Intake: Mon-Fri 08:30 – 16:30. Wed for food and clothing.

Services: Limited assistance with food and clothing for newly arrived asylum seekers (first 6 months in Cape Town). General Counselling and Spiritual Counselling.
Assists disabled refugees and unaccompanied minors. English Classes from basic to advanced.
Skills training: sewing class and computer class.

African Disabled Refugee Organisation

Physical Address: 6 Spin Street
Cape Town
Tel: 021 461 6306
Fax: 086 541 3416
Services: Rights information, skills training, some food and accommodation assistance.

Islamic Relief South Africa

Physical address: 62 Little Road
Athlone
Cape Town
Tel: 021 696 0145
Fax: 021 696 1783
Services: Support orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants.

Africa Unite

Physical address: 6 Spin Street,
Cape Town 8001
Tel: 021 461 6551
Fax: 086 614 5266
Email: info@africaunite.org.za
Services: Promote human rights and economic empowerment among the youth.

The Ark City of Refuge

Physical Address: 5 Old Four Rd.
Tel: 021 843 3927
Fax: 021 843 3013
Intake: Everyday. Only for homeless and unemployed persons.
Services: Provides shelter and food for refugees and asylum seekers with valid permits and referral from Cape Town Refugee Centre.
Provides school facilities, crèche, computer classes and skills training programmes.

Salvation Army (Care Haven)

Physical Address: No listing for security reasons
Tel: 021 638 5511
Fax: 021 637 0226

Email: careaid@iafrica.com
Services: Counselling, shelter and food for abused women and children only.

The Haven

Physical Address: Ambagvallei Street
Hugenoot, Paarl
Tel: 021 862 1812
Fax: 021 862 3120
For adults. R10 per night. Monthly fee for pensioners.

Saartjie Baartman Centre

Physical Address: Corner Klipfontein and Aries Rd,
Mannenberg
Tel: 021 633 5287
Fax: 021 637 3487
Website: www.saartjiebaartmancentre.org.za
Services: Focuses on abused women. Shelter and various other projects.

Rosemoore Shelter for Battered Women and Children

Physical Address: Cannary street
Rosemore,
George
Tel/Fax: 044 875 1551
Services: Only for abused women and children.
Food and Shelter.

The South African Red Cross Society

Physical Address: 21 Broad Road
Wynberg 7800
Cape Town
Tel: 021 797 5360 or 011 887 3259
Fax: 021 797 4711
Mobile: 079 887 3259
Services: Tracing services (exchange of family news through Red Cross Societies in various countries); assistance in re-uniting vulnerable persons, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in host country (or in South Africa); requests for school, university, birth, marriage or death certificates.

Education and Skills Training

ARESTA (Agency for Refugee Education, Skills Training and Advocacy)

Physical Address: Early Learning Centre,
22 Springbok Street
Athlone 7764

Tel: 021 696 5764
Fax: 086 514 8956
Email: coordinator@aresta.org.za
Intake: Mon. to Thurs: 08:30–16:30; Fri.08:30-15:30
Services: Provides skills training, incl. English language, sewing, vocational skills, business, business mentorship, computer literacy and other training necessary to assist with integration. Psycho-Social support groups, advocacy, lobbying, information and research. Career counselling.

Alliance for Refugees in South Africa

Physical Address: Office 901, Tribault House
St George's Street
Cape Town
Tel: 021 421 2348
Website: www.afrisa.org.za
Services: Skills training, income generation projects, information centre, early childhood development, cultural activities.

Excelsior Empowerment Centre

Physical Address: Shamdoll Building, 54 Halt Road
Elsies River
Tel/Fax: 021 932 8585
Services: Skills development, language classes, soccer events.

St. Joseph's College/Adult Education Program

Physical Address: 21 Belmont Road,
Rondebosch
Tel: 021 685 1257
Fax: 021 686 9295
Intake: Saturdays only 09:00 -17:00
Services: Free literacy classes (in English, Afrikaans, and Xhosa). Skills Training: in sewing and design, business skills, computer skills, alternative health skills. No Fees. Some bursaries (for the skills training courses) are available for refugees and asylum seekers that are continuous learners at the college.

Psycho-Social Counselling Services

The Trauma Centre for the Survivors of Violence and Torture

Physical Address: Cowley House, 126 Chapel Street,
Woodstock
Tel: 021 465 7373 call for appointment
Fax: 021 462 3143
Services: Counselling of refugees and asylum seekers who
are survivors of torture and trauma; individual and
family counselling, assistance in integration into
South African society; information workshops and
support groups.

Lifeline/Childline

Physical Address: 56 Roeland Street
Cape Town
Tel: 021 461 1113
Fax: 021 461 6400
Crisis: 021 461 1111
Services: 24 hour telephone counselling services

Sonke Gender Justice Network

Physical Address: 122 Longmarket Street
4th Floor Westminster House,
Tel: 021 423 7088
Fax: 021 424 5645
Services: Sexual and reproductive health education
for refugees, distribution of condoms;
addresses HIV and health vulnerabilities
and gender issues.

Public Health Facilities

Groote Schuur Hospital

Physical Address: Main Road, Observatory
Tel: 021 404 9111

Tygerberg Hospital

Physical Address: Tygerberg
Tel: 021 938 4911

Red Cross Children' Hospital

Physical Address: Klipfontein Road, Rondebosch
Tel: 021 658 5111

KWAZULU-NATAL

Governmental Service Providers

Department of Home Affairs Refugee Reception Office

Physical Address: 132 Moore Street
Durban
Tel: 031 362 1205
Fax: 031 362 1220
Email: Naleen.Balgobind@dha.gov.za
Services: Receives all applications for asylum in the Kwazulu-Natal region.

Department of Home Affairs (Regional Office)

Physical Address: 2nd Floor, United Building
181 Church Street
Pietermaritzburg
Tel: 039 345 4177
Fax: 039 345 5079

Department of Social Development (Durban Office)

Physical address: Room 139, 1st Floor
Esplanade Government Building
Corner Stanger and Victoria Embankment
Tel: 031 360 5444
Fax: 031 337 5914

Department of Social Development (Provincial Office)

Physical Address: Main City Building
Pietermaritzburg
Kwazulu-Natal
Tel: 033 264 5400
Fax: 033 264 5435

International organisations

International Organisation for Migration (IOM)

Physical address: Commercial City Building
Suite 1606
40 Dr. A.D Xuma Road
Tel: 031 304 4057
Fax: 031 304 6904
Email: iomdurban@iom.int
Services: Assists with voluntary return and transportation, migration health, counter-trafficking and migration information.

Statutory Bodies

South African Human Rights Commission

Physical address: 1st Floor, Victoria Embankment,
Durban
Tel: 031 304 7323/4/5
Fax: 031 304 7323

Commission for Gender Equality

Physical Address: Commercial City Building
12 Floor, 40 Dr. A.D. Xuma Road
Durban.
Tel: 031 305 2105
Fax: 031 307 7435

Commission for Conciliation, Mediation and Arbitration (CCMA)

Physical Address: Embassy House
6th & 7th Floor
199 Smith Street
Durban 4001
Tel: 031 362 2300
Fax: 031 306 5402
Email: kzn@ccma.org.za

Independent Complaints Directorate (ICD)

Physical Address: The Marine Building
3rd Floor
22 Dorothy Nyembe Street
Durban
Tel: 031 310 1300
Fax: 031 305 8214

Legal Services

Lawyers for Human Rights

Physical Address: Diakonia Centre, 20 Diakonia Avenue
Durban
Tel: 031 301 0531
Fax: 031 301 0538
Intake: Mon – Thur. 09:00 – 12:00
Services: Legal assistance with unlawful arrest, detention and deportation. Representation at appeals and reviews. Help with re-unification, resettlement and repatriation.

Legal Resources Centre

Physical Address: N240 Diakonia Centre

20 Diakonia Avenue
Durban
Tel: 031 301 7572
Fax: 031 304 2823
Services: Takes up legal cases that would benefit a group of people.

Black Sash (Durban)

Physical Address: Diakonia Centre, 20 Diakonia Avenue
Durban
Tel: 031 301 9215
Fax: 031 305 2817
Services: Paralegal advice on accessing social grants, labour matters and other legal matters.

Black Sash (Pietermaritzburg)

Physical Address: 3rd Floor, Gallwey House
Gallwey Lane
Pietermaritzburg
Tel: 033 342 6368
Fax: 033 394 5403
Services: Paralegal advice on accessing social grants, labour matters and other legal matters.

Durban Justice Centre (LAB)

Physical Address: Salisbury House
332 Smith Street
Durban
Tel: 031 304 3290
Fax: 031 304 3564
Services: Provides free legal services for people who cannot afford private legal assistance.

Empangeni Justice Centre (LAB)

Physical Address: Mazule House, 7 Maxwell Street
Empangeni
Tel: 035 792 4949
Fax: 035 792 4954
Services: Provides free legal services for people who cannot afford private legal assistance.

Ladysmith Justice Centre (LAB)

Physical Address: 18A Queen Street
Ladysmith
Tel: 036 638 2500
Fax: 036 637 5036
Services: Provides free legal services for people who cannot afford private legal assistance.

Pinetown Justice Centre (LAB)

Physical Address: Upper Ground Floor, 28 Umdoni Centre
Crompton Street
Pinetown
Tel: 031 719 2700
Services: Provides free legal services for people who cannot afford private legal assistance.

Pietermaritzburg Justice Centre (LAB)

Physical Address: 20 Otto Street
Pietermaritzburg
Tel: 033 394 2190
Fax: 033 342 2576
Services: Provides free legal services for people who cannot afford private legal assistance.

Port Shepstone Justice Centre (LAB)

Physical Address: Shepstone Mall
Aiken Street
Port Shepstone
Tel: 039 688 9600
Fax: 039 682 5908
Services: Provides free legal services for people who cannot afford private legal assistance.

ProBono.org

Physical address: 7th Floor, Salisbury Centre
Tower A, Suite 701-704
347-321 Dr. Pixley Kaseme
West Street
Durban 4001
Contacts: To be advised.
Services: A legal clearing house that puts immigrants in touch with private lawyers etc who may take on the matter for free.

Umlazi Justice Centre (LAB)

Physical Address: V1333, Ithala Industrial Park
Corner Road 1902 and Mangosuthu Highway
Umlazi
Tel: 031 918 8100
Fax: 031 906 1477
Services: Provides free legal services for people who cannot afford private legal assistance.

Verulam Justice Centre (LAB)

Physical Address: Suite 1, Ayesha Razak Centre
23 Groom Street
Verulam
Tel: 032 533 1020

Services: Provides free legal services for people who cannot afford private legal assistance.

Vryheid Justice Centre (LAB)

Physical Address: Ground Floor Suite, ABSA Building
199A Church Street
Vryheid

Tel: 034 989 8300

Fax: 034 989 8311

Services: Provides free legal services for people who cannot afford private legal assistance.

Basic Needs Service Providers

Refugee Pastoral Care

Physical Address: Emmanuel Cathedral
Cathedral Road

Tel: 031 307 1074

Fax: 031 261 2377

E-mail: refpascdbn@iafrica.com

Services: Food, clothing and shelter for new arrivals, aid to unaccompanied minors, aid with burials of deceased refugees.

Fee: R18 per night

Refugee Social Services

Physical Address: Room N242, Diakonia Centre
20 Diakonia Avenue
Durban

Tel: 031 310 3574

Fax: 031 310 3576

Intake: Mon 08:30 is orientation for newcomers to the centre. Come with asylum documentation.

KwaZulu-Natal Refugee Council

Physical Address: 4th Floor, Industry Building House
424 Suite
59 Diakonia Avenue
Durban

Tel/fax: 031 304 9456

Fax: 086 581 7529

Mobile: 083 683 8297

Intake: Daily 08:30–16:30

Services: Networking and advocacy with refugee organisations. Skills empowerment.

The South African Red Cross Society

Physical address: 201 Northway
Durban North
Durban

Tel: 031 563 2914
Fax: 031 653 2929
Service: Tracing services (exchange of family news through Red Cross Societies internationally); assistance in re-uniting vulnerable persons, such as unaccompanied minors or elderly persons with their families in host country (or in South Africa).

Union of Refugee Women

Physical address: 3rd Floor Lionel House
26 Pickering Street
Point Road
Tel: 031 332 6265
Service: Creche for refugee children. Mon–Sat full day
Fee: R250 per month.

Islamic Relief South Africa

Physical address: 169 Brickfield Road
Overport
Durban 4000
Tel: 031 208 2838
Fax: 031 207 9141
Services: Support orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants.

Psycho-Social Counselling

Lifeline

Physical Address: 38 Adrian Road
Stamford Hill
Durban
Tel: 031 303 1344
Fax: 031 303 1419
Crisis: 031 312 2323

EASTERN CAPE

Governmental Service Providers

Department of Home Affairs Refugee Reception Office

Physical Address: KIC 5 Sidon Street
North End
Port Elizabeth
Tel: 041 403 7412/13
Fax: 041 403 7433
Email: Sipho.Lucas@dha.gov.za
Services: Accepts all applications for asylum in this region.

Department of Home Affairs (Regional Office)

Physical Address: Old Etata Building
Corner Owen and Leeds Road
Umtata
Tel: 047 531 1955
Fax: 047 531 2060

Department of Home Affairs (Queenstown District Office)

Physical Address: Hexagon Hotel
Corner Cathcart Way and Zeiler Street
Queenstown
Tel: 045 839 2109
Fax: 045 839 2170

Department of Social Development (Port Elizabeth)

Physical Address: Corner Stroon and Matie Streets
Stoondale
Tel: 041 406 5700

Department of Social Development (Provincial Office)

Physical Address: Dukumbana Building
Independent Avenue
Bisho
Eastern Cape
Tel: 040 608 5806
Fax: 040 639 1644

South African Police Services

Physical Address: Corner Lennox and Mountcroix Streets
Port Elizabeth
Tel: 041 394 6326

Statutory Bodies

South African Human Rights Commission

Physical Address 4th Floor, Oxford House
86-88 Oxford Street

East London
5200
Tel: 043 722 7821
Fax: 053 722 7830

Legal Services

Nelson Mandela Metropolitan University Law Clinic

Physical address: Missionvale Campus
1st Floor, Old Education Building
Missionvale,
Port Elizabeth 6059
Tel: 041 504 12 73
Fax: 041 504 1674
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Legal Resources Centre

Physical Address: 116 High Street
Grahamstown
Tel: 046 622 9230
Fax: 046 622 3933
Services: Takes up constitutional cases that would benefit a group of people.

Port Elizabeth Justice Centre (LAB)

Physical Address: President Centre
564 Govan Mbeki Ave
North End
Port Elizabeth
Tel: 041 408 2800
Fax: 041 487 3335
Services: Provides free criminal and civil legal assistance to people who cannot afford private legal assistance.

Rhodes University Law Clinic

Physical Address: 41 New Street
Grahamstown
Tel: 046 622 9301
Fax: 046 622 9312
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Rhodes University Satellite Law Clinic (Queenstown)

Physical Address: 24 Ebdon Street
Queenstown
Tel: 045 838 5600
Fax: 045 838 5271

Services: Free legal assistance focusing on farm worker/rural issues.

Black Sash (Port Elizabeth)

Physical Address: Dorsham House
Corner Elizabeth and Govan Mbeki Avenue, PE
Tel: 041 487 3288
Fax: 041 484 1107
Service: Paralegal advice on accessing social grants, labour matters and other legal matters.

Black Sash (Grahamstown)

Physical Address: 6 Bathurst Street
Grahamstown
Tel: 046 622 8091
Fax: 046 622 7647
Services: Paralegal advice on accessing social grants, labour matters and other legal matters.

Aliwal North Justice Centre (LAB)

Physical Address: 58 Somerset Street
Aliwal North
Tel: 051 633 2530
Fax: 051 634 2662
Services: Provides free legal assistance for people who cannot afford private legal assistance.

Butterworth Justice Centre (LAB)

Physical Address: 52 Blyth Street
Butterworth
Tel: 047 491 3271
Fax: 047 491 0904
Services: Provides free legal assistance for people who cannot afford private legal assistance.

East London Justice Centre (LAB)

Physical Address: 1 Commissioner Street
East London
Tel: 043 704 4700
Fax: 043 722 3503
Services: Provides free legal assistance for people who cannot afford private legal assistance.

Grahamstown Justice Centre (LAB)

Physical Address: 69 High Street
Grahamstown
Tel: 046 622 9350
Fax: 046 622 8873
Services: Provides free legal assistance for people who cannot afford private legal assistance.

Graaff-Reinet Justice Centre (LAB)

Physical Address: 64 Church Street
Graaff-Reinet
Tel: 049 807 2500
Fax: 049 892 6033
Services: Provides free legal assistance for people who cannot afford private legal assistance.

King Williams Town Justice Centre (LAB)

Physical Address: 2nd Floor, Old Mutual Building
Corner of Cathcart and MacClean Street
King Williams Town
Tel: 043 604 6600
Fax: 043 642 4885
Services: Provides free legal assistance for people who cannot afford private legal assistance.

Mthatha Justice Centre (LAB)

Physical Address: 22 Durham Street
Mthatha
Tel: 047 501 4600
Fax: 047 531 4144
Services: Provides free legal assistance for people who cannot afford private legal assistance.

Queenstown Justice Centre (LAB)

Physical Address: 1st & 2nd Floor, Gentile Building
2-4 Shepstone Road
Queenstown
Tel: 045 807 3500
Fax: 045 838 4620
Services: Provides free legal assistance for people who cannot afford private legal assistance.

Uitenhage Justice Centre (LAB)

Physical Address: 32-36 Baird Street
Uitenhage Central
Uitenhage 6230
Tel: 041 991 1811
Fax: 041 991 1814
Services: Provides free legal assistance for people who cannot afford private legal assistance.

Basic Needs Service Providers**Diocesan Development Forum**

Physical Address: 58 St Patrick's Road
Port Elizabeth
Tel: 041 582 4087

Fax: 041 582 4089
Service: Accommodation
Advice and support to HIV/AIDS patients.

South African Red Cross Society (Port Elizabeth)

Physical Address: 18 Bain Street
Port Elizabeth
Tel: 041 585 6745
Fax: 041 586 4334
Services: Tracing services (exchange of family news through Red Cross Societies in various countries); assistance in re-uniting vulnerable persons, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in host country (or in South Africa); requests for school, university, birth, marriage or death certificates.

South African Red Cross Society (East London)

Physical Address: 16 St. Marks Road
Southernwood
East London
Tel: 043 722 2400
Fax: 043 743 9033
Services: As above

Shelter

Psycho-Social Support Services

Lifeline PE

Physical Address: 1 Nile Road
Perridgevale
Port Elizabeth 6001
Tel: 041 373 8882
Fax: 041 373 8880
Crisis: 041 373 8666
Service: 24 hour telephonic crisis counselling.

FAMSA (Grahamstown)

Physical Address: 63A High Street
Grahamstown 6139
Tel: 046 622 2580
Fax: 046 622 8494
Email: samsa@magnet
Services: Family and marital counselling.

PE Mental Health

Physical Address: 21 William Street
Cotswold
Port Elizabeth

Tel: 041 365 0502
Fax: 041 365 0529
Services: Family counselling. By appointment. No Fee.

Project for Conflict Resolution and Development

Physical address: Newton Park
Port Elizabeth, 6055
Tel: 041 581 2417 or 041 581 2417
Services: Facilitates processes that enable disadvantaged,
at-risk communities and organisations to positively
deal with conflict and transformation.

LIMPOPO

International Organisations

International Organisation for Migration (IOM)

Physical Address: 3 National Road (next to Frangos)
Musina
Tel: 015 534 1314
Fax: 015 534 3413
Email: iommusina@iom.int
Intake: Mon–Friday 09:00–12:30
Services: Provides assistance to stranded migrants.
Provides assistance on protection issues, family tracing, assisting with unaccompanied minors and other related activities.

United Nations High Commissioner for Refugees

Physical Address: 10 Irwin Street
Musina
Tel: 015 534 2381
Fax: 015 534 2381
Email: rsapr@unhcr.org
Intake: None
Services: UNHCR provides protection, humanitarian and advocacy services for refugees in Musina through its partner organisations.

Save the Children UK

Physical Address: 10 Harper Road
Nancefield Township, Musina
Tel: 015 534 3305
Fax: 015 534 3304
Intake: No direct services at this office.
Services: Provides support to over 14 centres in Musina that provide humanitarian aid to migrant children.

Doctors without Borders / Médecins Sans Frontières (MSF)

Physical address: 5 Frost Avenue
Musina 0900
Tel/fax: 015 534 2335
Fax: 015 534 0850
Mobile: 082 648 0938
Services: Primary health care services, clinic for survivors of sexual violence (medical and psychological care)

Statutory Bodies

South African Human Rights Commission

Physical Address: 1st Floor, Library Gardens Square
Corner Schoeman and Glober Street

Tel: Polokwane
015 291 3500/4
Fax: 015 291 3505

Governmental Service Providers

Department of Home Affairs (Regional Office)

Physical Address: Library Gardens
Corner Grobler and Schoeman Street
Polokwane
Tel: 015 295 7908
Fax: 015 291 5104

Department of Home Affairs (Musina)

Physical Address: N1, Limpopo Lodge
Musina
Tel: 015 534 3232
Fax: 015 534 0241

Department of Home Affairs (Beitbridge Port Control)

Tel: 015 530 0067
Fax: 015 530 0070

Department of Social Development

Physical Address: Dept. of Health and Social Development Building
18 College Street
Polokwane
Tel: 015 293 6004/6054/6011
Fax: 015 293 6150/6060/6170

South African Police Services (Musina)

Tel: 015 534 7400

South African Police Services (Beit Bridge)

Tel: 015 534 7626

Legal Service Providers

Lawyers for Human Rights

Physical Address: 42 Villa Lua
National Road
Musina
Tel: 072 369 8780 or 079 508 0124
Intake: This branch does not see clients at the office. The officers work mainly on arrest and detention monitoring at the relevant centres in Musina.

Musina Legal Advice Office

Physical Address: 1224 Rollet Kwindia Street
Extension 2 Nancefield

Tel: Musina 0900
015 533 1002
Fax: 015 533 1002/086 540 2990
Intake: Monday – Friday 08:30-16:00
Services: Paralegal assistance with all type of matters.

University Of Venda Law Clinic

Physical Address: Law School Building
University of Venda
Thohoyandou
Telephone Number: 015 962 8637 / 015 962 8639
Services: Provides legal assistance to everyone including migrants.

University of Limpopo Law Clinic

Physical Address: Office 1016, New R-Block
University of Limpopo
Polokwane
Tel: 015 268 3221
Services: Provides legal assistance to everyone including migrants.

Mamadi Advice Centre

Physical Address: At Taaibosh Office (ask for the office of the Chief)
GaMamadi
Tel: 083 757 1620
Email: kopamp@yahoo.com
Services: Offers paralegal advice to South Africans and non-South Africans

Makhado Justice Centre (LAB)

Physical Address: Noor Gardens
Corner Krogh and Devenish Street
Makhado
Tel: 015 519 1100
Fax: 015 519 1103
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Polokwane Justice Centre (LAB)

Physical Address: Pioneer Building
52 Landdros Mare Street
Polokwane
Tel: 015 291 2429
Fax: 015 295 4386
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Modimolle Justice Centre (LAB)

Physical Address: Shop 8, Nyl Sake Sentrum

Nelson Mandela Street
Modimolle (Nylstroom)
Tel: 014 717 4977
Fax: 014 717 4980
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Thohoyandou Justice Centre (LAB)

Physical Address: Office 29
Law School Building
University of Venda
Thohoyandou
Tel: 015 962 6202
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Tzaneen Justice Centre (LAB)

Physical Address: 2nd Floor, Tzaneen Crossing Mall
Corner of Lydenburg and Skirving Street
Tzaneen
Tel: 015 307 3129
Fax: 015 307 3113
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Nkuzi Development Association

Physical Address: 105 Schoeman Street
Polokwane
Tel: 015 297 6972
Fax: 015 297 6975
Services: Deals with the issues of abuse of farm workers.

Basic Needs Service Providers

Children Resource Centre, Musina

Physical Address: Rollet Kwindu
Ext.2 Musina
Contact: Ms. Ernie Nelusha
Tel/fax: 015 533 1428
Services: Works with unaccompanied migrant's children around Musina.

Jesuit Refugee Services - Makhado

Physical address: 01 Industria Street,
Makhado, 0920
Telephone: 015 516 3066
Fax: 015 516 3066
Email: thandi.jrslimpopo@vodamail.co.za
Intake: Mon - Fri. 08:00 to 16:00

Services: Emergency assistance including food and non-food items for refugees. Transport money for travel and assistance with medical emergencies.

Refugee Children's Project

Physical Address: 13 Wilson Street

Musina

Cell: 072 270 2001

Services: Helps migrant children and vulnerable women access services and assists with finding shelter.

Thohoyandou Children's Home

Physical address: Thohoyandou Block

Thunda Maria Road

Contact: Mamane (Social Worker),

Tel: 015 962 1524

Cell: 082 701 0320

Services: Provides shelter facilities and looks after all children without parents including migrant children around Thohoyandou area.

South African Red Cross Society (Mokopane)

Physical Address: 56 Klerk Street

Mokopane

Tel: 015 491 8210

Fax: 015 491 8210

Services: May be able to provide emergency humanitarian assistance. Please call the office beforehand.

MPUMALANGA

Governmental Service Providers

Department of Home Affairs (Nelspruit Regional Office)

Physical Address: Corner Henshall and Brander Streets
Nelspruit
Tel: 013 753 3131
Fax: 013 752 5250

Department of Home Affairs (Witbank Regional Office)

Physical Address: Justisie Avenue
Witbank
Tel: 013 656 6416
Fax: 013 656 4834

Department of Social Development

Physical Address: 7 Government Boulevard
Riverside Park, Ext 2
Nelspruit
Tel: 013 766 3098/3253
Fax: 013 766 3475/3464

Statutory Bodies

South African Human Rights Commission

Physical Address: Carltex Building
32 Bell Street
Nelspruit
Tel: 013 752 5870
Fax: 013 752 6890

Legal Service Providers

Nelspruit Justice Centre (LAB)

Physical Address: Nedbank Centre
30 Brown Street, Nelspruit
Tel: 013 753 2154
Fax: 013 755 1540
Services: Provides free legal assistance to people who cannot afford private legal assistance.

Witbank Justice Centre (LAB)

Physical Address: Wibank Vusani House
Aras Street
Witbank
Tel: 013 656 5290
Fax: 013 656 5291
Services: Provides free legal services to people who cannot afford private legal assistance.

Ermelo Justice Centre (LAB)

Physical Address: 14 Joubert Street
Ermelo
Tel: 017 819 7291
Fax: 017 819 7270
Services: Provides free legal services to people who cannot afford private legal assistance.

Bohlabela Advice Centre

Physical Address: R40 Main Road,
BushbuckRidge (behind Ansari shopping complex)
Tel: 013 799 1841
Fax: 013 799 1841
Intake: Mon – Fri. 08:30 – 16:00
Services: Paralegal advice.

Leandra Advice Centre

Physical Address: 1095 Freddy Butana Khambule St
Tel: 017 683 1229
Fax: 017 683 0385
Intake: Mon – Fri. 08:30 – 16:00
Services: Paralegal advice.

Nkomazi

Physical Address: Stand no 788B Schoeman's Daal Trust
Shongwe Mission
Nkomazi Municipality
Tel: 013 781 0660
Fax: 086 546 2547
Intake: Mon – Fri. 08:30 – 16:00
Services: Paralegal advice

Psycho-Social Support Services**Lifeline Nelspruit**

Physical Address: 27 Murray Street
Nelspruit
Tel: 013 755 2635
Fax: 013 752 8444
Crisis: 013 755 3606
Hours: Limited telephone counselling Mon–Fri 08:00-13:00

NORTHERN CAPE

Governmental Service Providers

Department of Home Affairs (Kimberley Regional Office)

Physical Address: New Public Building
Knight Street
Kimberley
Tel: 053 832 7267
Fax: 053 831 4836

Department of Home Affairs (Upington Regional Office)

Physical Address: 22 Scott Street
Upington
Tel: 054 332 3117
Fax: 054 332 4799

Department of Social Development

Physical Address: Mimosa Complex
Barkley Road
Homestead
Kimberley
Tel: 053 807 5600
Fax: 053 807 5603

Statutory Bodies

South African Human Rights Commission

Physical Address: Ancorley Building
50 Mark Street
Uppington
Tel: 054 332 3993
Fax: 054 332 7750

Legal Service Providers

Lawyers for Human Rights

Physical Address: River City Centre
Corner Hill and Scott Streets
Upington
Tel: 054 331 2200
Fax: 054 331 2220
Services: Deals with farm workers but facilitates contact with
LHR migrants rights project.

Colesberg Justice Centre (LAB)

Physical Address: Ortlepp House
30 Church Street
Colesberg
Tel: 051 753 2280

Fax: 051 753 1317
Services: Provides free legal services to people who cannot afford private legal assistance.

Kimberley Justice Centre (LAB)

Physical Address: 43 Sydney Street
Kimberley
Tel: 053 832 2348
Fax: 053 832 2356
Services: Provides free legal services to people who cannot afford private legal assistance.

Upington Justice Centre (LAB)

Physical Address: 16 Weideman Street
Upington
Tel: 054 337 9200
Fax: 054 337 9210
Services: Provides free legal services to people who cannot afford private legal assistance.

LAB Springbok Satellite Office

Physical Address: Portion of Old Royal Food
Corner of van Riebeck and Loop Street
Springbok
Tel: 027 718 2449
Fax: 027 718 2453
Services: Free legal assistance for people who cannot afford private legal assistance.

Basic Welfare

South African Red Cross Society

Physical Address: 10 Harmon Street
Kimberley
Tel: 053 832 9189
Services: May be able to provide emergency humanitarian assistance. Please call the office beforehand.

NORTH WEST

Governmental Service Providers

Department of Home Affairs (Mmabatho Regional Office)

Physical Address: Motswedi House
L M Mangope Highway
Mmabatho
Tel: 018 462 6720
Fax: 018 462 1933

Department of Social Development

Physical Address: Provident Building
University Drive
Mmbatho
2735
Tel: 018 387 0255/3497
Fax: 018 384 5521/6219

Statutory Bodies

South African Human Rights Commission

Physical Address: 170 Klopper Street
Rustenburg
Tel: 014 592 0694
Fax: 014 594 1069

Legal Service Providers

Ga-Rankuwa Justice Centre (LAB)

Physical Address: Shop 23
Ga-Rankuwa City Centre
Ga-Rankuwa
Tel: 012 700 0595
Services: Provides free legal services to people who cannot afford private legal assistance.

Klerksdorp Justice Centre (LAB)

Physical Address: 3rd Floor, Room 333175, West End Building
Siddle Street
Klerksdorp
Tel: 018 464 3022
Fax: 018 562 8607
Services: Provides free legal services to people who cannot afford private legal assistance.

Lichtenburg Justice Centre (LAB)

Physical Address: 25 Bantje Street
Lichtenburg
Tel: 018 632 7600

Fax: 018 632 7609
Services: Provides free legal services to people who cannot afford private legal assistance.

Mafikeng Justice Centre (LAB)

Physical Address: 3rd Floor, East Gallery
Mega City Complex
Mmabatho
Tel: 018 387 5111
Services: Provides free legal services to people who cannot afford private legal assistance.

Potchefstroom Justice Centre (LAB)

Physical Address: 2nd Floor, Royal Building
James Moroka Street
Potchefstroom
Tel: 018 293 0045
Fax: 018 297 7425
Services: Provides free legal services to people who cannot afford private legal assistance.

Rustenburg Justice Centre (LAB)

Physical Address: Office 21, Tlhabane Community Complex
Tlhabane
Tel: 014 565 5704
Fax: 014 565 6821
Services: Provides free legal services to people who cannot afford private legal assistance.

Vryburg Justice Centre (LAB)

Physical Address: Shop 10 and 15, Corner of De Cock and Vry Street
Vryburg Mall
Vryburg
Tel: 053 927 0095
Fax: 053 927 0119
Services: Provides free legal services to people who cannot afford private legal assistance.

Thlabolagang Advice Centre

Physical Address: 1051 Van der Walt Street
Coligny
Tel: 073 664 9748
Services: Paralegal assistance.

Lethabong Legal Advice Centre

Physical Address: 4411 Molapisi Street
Vula section
Lethabong
Tel: 012 270 1343 / 2353
Fax: 012 270 2794

Email: moeranej@webmail.co.za
Services: Capacity building on gender issues, HIV/AIDS and human rights. Paralegal services as well as referrals to legal organisations where necessary.

Basic Needs Assistance

South African Red Cross Society

Physical Address: 10 Corner Nelson Mandela and Carney Street
Mafikeng
Tel: 018 381 6778
Fax: 018 381 6778
Services: May be able to provide emergency humanitarian assistance. Please call the office beforehand.

FREE STATE

Governmental Service Providers

Department of Home Affairs (Bloemfontein Regional Office)

Physical Address: L T Trust Building
108 Maitland Street
Bloemfontein
Tel: 051 403 9100
Fax: 051 430 8814

Department of Social Development

Physical Address: Old Mutual Building
Maitland Street
Bloemfontein
9300
Tel: 051 400 0302
Fax: 051 400 0224/8156

Statutory Bodies

South African Human Rights Commission

Physical Address: 50 East Burger Street
Bloemfontein
Tel: 051 447 1130
Fax: 051 447 1128

Legal Service Providers

Bloemfontein Justice Centre (LAB)

Physical Address: 2nd Floor, St Andrews Centre
113 St Andrew Street
Bloemfontein
Tel: 051 447 9915
Fax: 051 447 2106
Services: Provides free legal services to people who cannot afford private legal assistance.

Kroonstad Justice Centre (LAB)

Physical Address: 99 Murray Street
Kroonstad
Tel: 056 216 4800
Fax: 056 212 4522
Services: Provides free legal services to people who cannot afford private legal assistance.

Phuthadithjaba Justice Centre (LAB)

Physical Address: Block E, FDC Building
Corner of Motloung and Setai Streets
Phuthadithjaba

Tel: 058 713 5000
Fax: 058 713 5002
Services: Provides free legal services to people who cannot afford private legal assistance.

Welkom Justice Centre (LAB)

Physical Address: Archiquant Building, 8 Heeren Street
Welkom
Tel: 057 357 2847
Fax: 057 357 1948
Services: Provides free legal services to people who cannot afford private legal assistance.

Basic Needs Service Providers

Adventist Development and Relief Agency (ADRA)

Physical Address: 2 Link Road
Bloemfontein
Tel: 051 430 4069
Fax: 051 430 1502
Services: Crisis assistance, basic humanitarian needs (food and non-food items), transportation assistance.

South African Red Cross Society

Physical Address: Psychiatric Complex
Nico van der Merwe Avenue
Bloemfontein
Tel: 051 448 1259
Fax: 051 448 1275
Services: May be able to provide emergency humanitarian assistance. Please call the office beforehand.

Psycho-Social Counselling

FAMSA

Physical Address: 10 Strauss Street
Universitas
Bloemfontein
Tel: 051 525 2395
Fax: 051 522 4199

QUICK REFERENCE TO USEFUL WEBSITES

CoRMSA	www.cormsa.org.za
Department of Home Affairs	www.dha.gov.za
Department of Social Development	www.dsd.gov.za
Department of Health	www.doh.gov.za
SA Human Rights Commission	www.hrc.org.za
Commission on Gender Equality	www.cge.org.za
Independent Complaints Directorate	www.icd.gov.za
Commission for Conciliation Mediation and Arbitration	www.ccma.org.za
Medicins Sans Frontieres	www.msf.org.za
UN High Commission for Refugees	www.unhcr.org
UNICEF	www.unicef.org/southafrica
International Organisation for Migration	www.iom.int
Southern African Migration Project	www.queensu.ca/samp
Forced Migration Studies Programme	www.migration.org.za
Lawyers for Human Rights	www.lhr.org.za
South African Government Information	www.info.gov.za

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